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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. The three themes of the text are operating systems, e-business, and internal control.

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| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| 2. The three themes of the text are enterprise systems, e-business, and internal control.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |
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| 3. It is critical for accountants to understand enterprise resource planning (ERP) systems.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 4. Enterprise systems integrate the business processes and information from a few of an organization’s functional areas.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | False |
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| 5. Information systems reliability and electronic commerce have been identified by the AICPA as potential assurance services.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *POINTS:* | 1 |
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| 6. Enterprise systems is the use of electronic networks to enable business processes between individuals and organizations.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
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| 7. Enterprise resource planning (ERP) systems are software packages that can be used to support enterprise systems.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 8. E-business is the application of electronic networks to undertake business processes among the functional areas in an organization.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
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| 9. E-business is the use of electronic networks to enable business processes between individuals and organizations.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 10. E-business has created new ways of working within and across organizations.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 11. The role of the accountant has evolved to include non-financial information and information technology.

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| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| 12. Enterprise systems integrate an organization’s business processes and information from all of an organization’s functional areas.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| 13. Accounting information systems consist of an integrated set of computer-based and manual components established to provide information to users.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |
| *POINTS:* | 1 |
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| 14. Internal control is a process that provides complete assurance that the organization is meeting its objectives, such as efficiency and effectiveness of operations and reliable reporting.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
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| 15. Internal control is a process that can be used for the core systems necessary to support enterprise.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| 16. The Sarbanes-Oxley Act of 2002 has dramatically changed the daily work of financial accountants and auditors.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |
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| 17. Enterprise systems store almost all information about business events for an organization.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 18. Knowledge of traditional accounting concepts is enough to succeed in today’s business environment.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
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| 19. According to the Sarbanes-Oxley Act of 2002, management must identify, document, and evaluate significant internal controls.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 20. According to the Sarbanes-Oxley Act of 2002 and PCAOB Auditing Standard No. 5, management must audit and report on auditors’ assertions about the organizations’ systems of internal controls.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | False |
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| 21. According to the Sarbanes-Oxley Act’s Section 409, material changes in the organization’s financial condition must be disclosed to the public on a rapid and current basis.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |
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| 22. The Sarbanes-Oxley Act’s Section 404 creates changes in both how companies document and evaluate internal control and how auditors audit and report on internal control.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| 23. Sarbanes-Oxley Section 404 compliance is a major line of business for the biggest accounting firms.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 24. According to the Sarbanes-Oxley Act’s Section 409, auditors must report on the effectiveness of the organization’s system of internal control.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
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| 25. The Sarbanes-Oxley Act of 2002 applies to publicly traded companies and not-for-profit entities.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 26. Historically the purpose of an accounting information system is to collect, process, and report financial aspects of business events.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 27. Traditionally, accountants have been experts on controlling business processes.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 28. Historically, the AIS was a specialized subsystem of the IS.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 29. Sales/marketing information system is traditionally part of the AIS.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | False |
| *POINTS:* | 1 |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 30. Billing/accounts receivable is traditionally part of the AIS.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

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| *ANSWER:* | True |
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| 31. Production and personnel are part of the operations process.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 32. The management process includes marketing and sales.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
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| 33. Information that is capable of making a difference in a decision-making situation, by reducing uncertainty or increasing knowledge for that particular decision, has the quality of relevance.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| 34. Information about a customer’s credit history that is received after the decision to grant additional credit lacks completeness.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| 35. The consistency principle is violated when a firm uses straight-line depreciation one year and changes to declining balance depreciation the next year.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| 36. Accuracy is the correspondence or agreement between the information and the actual events or objects that the information represents.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| 37. Information has understandability when it is capable of making a difference in a decision-making situation.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 38. The most important information for tactical management involves information about the organization’s environment.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 39. Deciding how much credit to grant to a customer is a structured decision.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| 40. Strategic management requires more detailed information than operations management.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| 41. The three steps in decision making take place in the sequence of (1) intelligence, (2) design, and (3) choice.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 42. Strategic managers use more information from outside the organization than do operations managers.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 43. Operations management requires information that is more accurate and timely than strategic management.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
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| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| 44. What controls will be necessary is a question that an accountant answers in the design of the AIS.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 45. As a designer of the AIS the accountant will test a new system’s controls.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 46. Accountants must know an organization’s objectives to understand that business as a system.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 47. Accountants must know an organization’s objectives to understand the interactions of the business’s subsystems.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 48. IS can be used as “leverage” to improve operational effectiveness and efficiency.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| 49. The effectiveness quality stands separate from other information qualities.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | False |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 50. As a user of the AIS an accountant may be called upon to participate in the AIS design process.

|  |  |  |
| --- | --- | --- |
|   | a.  | True |
|   | b.  | False |

|  |  |
| --- | --- |
| *ANSWER:* | True |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | True / False |
| *HAS VARIABLES:* | False |
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| 51. The three themes of the text book include all of the following except:

|  |  |  |
| --- | --- | --- |
|   | a.  | enterprise systems |
|   | b.  | risk assessment |
|   | c.  | e-business |
|   | d.  | internal control |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 52. Efficiency and effectiveness of operations are goals of:

|  |  |  |
| --- | --- | --- |
|   | a.  | enterprise systems |
|   | b.  | risk assessment |
|   | c.  | e-business |
|   | d.  | internal control |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 53. A set of interdependent elements that together accomplish specific objectives is a

|  |  |  |
| --- | --- | --- |
|   | a.  | system |
|   | b.  | subsystem |
|   | c.  | database |
|   | d.  | accounting information system |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 54. A system can be further divided into

|  |  |  |
| --- | --- | --- |
|   | a.  | input data |
|   | b.  | subsystems |
|   | c.  | databases |
|   | d.  | enterprise systems |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 55. A system that consists of an integrated set of computer-based and manual components established to collect, store, and manage data and to provide output information to users is a(n)

|  |  |  |
| --- | --- | --- |
|   | a.  | output |
|   | b.  | ERP |
|   | c.  | database |
|   | d.  | information system |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 56. An information system:

|  |  |  |
| --- | --- | --- |
|   | a.  | is composed of only the computer-based information resources of an organization |
|   | b.  | may consist of both computer-based and manual components |
|   | c.  | is different from a data processing system because it uses computers |
|   | d.  | is not generally used for transaction processing |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 57. The AICPA has identified all but which of the following as non-audit assurance services?

|  |  |  |
| --- | --- | --- |
|   | a.  | consulting |
|   | b.  | information systems reliability |
|   | c.  | electronic commerce |
|   | d.  | All of these are assurance services identified by the AICPA. |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 58. The sequence of components in the functional model of an information system is

|  |  |  |
| --- | --- | --- |
|   | a.  | Output, Input, Processing, Users |
|   | b.  | Input, Processing, Output, Users |
|   | c.  | Processing, Input, Users, Output |
|   | d.  | Users, Processing, Input, Output |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 59. Historically, the relationship between an information system and an accounting information system has been:

|  |  |  |
| --- | --- | --- |
|   | a.  | the AIS is a part of the IS |
|   | b.  | the IS is a part of the AIS |
|   | c.  | the IS and the AIS are one in the same |
|   | d.  | the IS and AIS are unrelated |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 60. The text takes the following view of the relationship between an IS and an AIS:

|  |  |  |
| --- | --- | --- |
|   | a.  | the AIS is part of the IS |
|   | b.  | the IS is part of the AIS |
|   | c.  | the IS and the AIS are one in the same |
|   | d.  | the AIS is the primary system and the IS the subsystem |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 61. A man-made system that generally consists of an integrated set of computer-based components and manual components established to collect, store, and manage data and to provide output information to users.

|  |  |  |
| --- | --- | --- |
|   | a.  | information system |
|   | b.  | output system |
|   | c.  | business event system |
|   | d.  | database system |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 62. According to the \_\_\_\_, one of the responsibilities of accountants is to assess financial operations and make best-practices recommendations to management.

|  |  |  |
| --- | --- | --- |
|   | a.  | AICPA |
|   | b.  | Sarbanes-Oxley Act of 2002 |
|   | c.  | Occupational Outlook Handbook |
|   | d.  | Accounting Information System |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 63. A man-made system consisting of people, equipment, organization, policies, and procedures with the objective of accomplishing the work of the organization.

|  |  |  |
| --- | --- | --- |
|   | a.  | operations process |
|   | b.  | management process |
|   | c.  | information process |
|   | d.  | planning process |

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| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 64. A man-made system consisting of people, authority, organization, policies, and procedures whose objective is to accomplish the work of planning and controlling the operations of the organization.

|  |  |  |
| --- | --- | --- |
|   | a.  | operations process |
|   | b.  | management process |
|   | c.  | information process |
|   | d.  | planning process |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 65. The three logical components of a business process include all of the following except:

|  |  |  |
| --- | --- | --- |
|   | a.  | management process |
|   | b.  | operations process |
|   | c.  | information process |
|   | d.  | organization process |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 66. Which of the following statements is true?

|  |  |  |
| --- | --- | --- |
|   | a.  | The information process facilitates operations by maintaining data such as inventory and customer data. |
|   | b.  | The information process provides the means by which management monitors the operations process. |
|   | c.  | Management designs the operations and information processes. |
|   | d.  | All of the statements are true. |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 67. Which of the following statements is false?

|  |  |  |
| --- | --- | --- |
|   | a.  | Management designs the operations and information processes and establishes these processes with people, equipment, and policies. |
|   | b.  | Information process users include operations personnel, management, and people outside the organization. |
|   | c.  | Operations-related and accounting-related processes are designed by those external to the organization. |
|   | d.  | None of the statements are false. |

|  |  |
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| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 68. \_\_\_\_ is (are) data presented in a form that is useful to decision makers.

|  |  |  |
| --- | --- | --- |
|   | a.  | Activities |
|   | b.  | Information |
|   | c.  | Objectives |
|   | d.  | Goals |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 69. \_\_\_\_ are facts and figures in raw form.

|  |  |  |
| --- | --- | --- |
|   | a.  | Data |
|   | b.  | Information |
|   | c.  | Objectives |
|   | d.  | Goals |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 70. All of the following are components of relevance except:

|  |  |  |
| --- | --- | --- |
|   | a.  | feedback value |
|   | b.  | predictive value |
|   | c.  | verifiability |
|   | d.  | timeliness |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 71. All of the following are components of reliability except:

|  |  |  |
| --- | --- | --- |
|   | a.  | validity |
|   | b.  | accuracy |
|   | c.  | verifiability |
|   | d.  | feedback value |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:22 AM |

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| 72. The Sarbanes-Oxley Act of 2002 dramatically changed the daily work of financial accountants and auditors because it

|  |  |  |
| --- | --- | --- |
|   | a.  | expanded the scope of the audit beyond financial information |
|   | b.  | required that organizations work with their auditors to design systems of internal control |
|   | c.  | required that external auditors report on the effectiveness of an organizations system of internal control |
|   | d.  | expanded the opportunities for auditors to engage in consulting activities with their audit clients |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 73. Internal control is a process designed to provide absolute assurance regarding achieving objectives in which of the following?

|  |  |  |
| --- | --- | --- |
|   | a.  | efficiency and effectiveness of operations |
|   | b.  | reliability of reporting |
|   | c.  | compliance with applicable laws and regulations |
|   | d.  | none of the choices are correct |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 74. Which of the following is NOT a business processes element?

|  |  |  |
| --- | --- | --- |
|   | a.  | Business operations |
|   | b.  | Events processing |
|   | c.  | Management decision making |
|   | d.  | Technology |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 75. \_\_\_\_ improves the decision maker’s capacity to predict, confirm, or correct earlier expectations

|  |  |  |
| --- | --- | --- |
|   | a.  | Understandability |
|   | b.  | Feedback value |
|   | c.  | Neutrality |
|   | d.  | Comparability |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 76. The information quality that enables users to identify similarities and differences in two pieces of information is

|  |  |  |
| --- | --- | --- |
|   | a.  | understandability |
|   | b.  | predictive value |
|   | c.  | neutrality |
|   | d.  | comparability |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 77. The correspondence or agreement between the information and the actual events or objects that the information represents is known as

|  |  |  |
| --- | --- | --- |
|   | a.  | accuracy |
|   | b.  | completeness |
|   | c.  | neutrality |
|   | d.  | comparability |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 78. The degree to which information includes data about every relevant object or event necessary to make a decision is

|  |  |  |
| --- | --- | --- |
|   | a.  | accuracy |
|   | b.  | completeness |
|   | c.  | neutrality |
|   | d.  | comparability |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 79. The ability of more than one individual to come to the same measurement is known as

|  |  |  |
| --- | --- | --- |
|   | a.  | accuracy |
|   | b.  | completeness |
|   | c.  | verifiability |
|   | d.  | comparability |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 80. If information arrives too late to impact a decision then there is a problem with

|  |  |  |
| --- | --- | --- |
|   | a.  | timeliness |
|   | b.  | relevance |
|   | c.  | completeness |
|   | d.  | neutrality |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 81. Which of the following is NOT one of the three steps in decision making as described in the text

|  |  |  |
| --- | --- | --- |
|   | a.  | action |
|   | b.  | intelligence |
|   | c.  | design |
|   | d.  | choice |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 82. Regarding management problem structure and information requirements, which of the following represents the vertical information flows from lowest to highest?

|  |  |  |
| --- | --- | --- |
|   | a.  | strategic management, tactical management, operations management, operations and business event processing |
|   | b.  | operations and business event processing, strategic management, tactical management, operations management |
|   | c.  | tactical management, operations management, strategic management, operations and business event processing |
|   | d.  | operations and business event processing, operations management, tactical management, strategic management |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
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| 83. Structured decisions

|  |  |  |
| --- | --- | --- |
|   | a.  | are usually tactical management decisions |
|   | b.  | require the use of an organization’s AIS system |
|   | c.  | are relatively routine and repetitive |
|   | d.  | all of the choices are correct |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 84. Which of the following is an unstructured decision?

|  |  |  |
| --- | --- | --- |
|   | a.  | how much inventory to reorder |
|   | b.  | how fast an assembly line should operate |
|   | c.  | when scheduled maintenance should be performed |
|   | d.  | which research and development projects should be undertaken |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 85. At which level of the organization are decisions most unstructured?

|  |  |  |
| --- | --- | --- |
|   | a.  | operations and business event processing level |
|   | b.  | strategic management level |
|   | c.  | operations management level |
|   | d.  | tactical management level |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 86. \_\_\_\_ requires information to assess the environment and to project future events and conditions.

|  |  |  |
| --- | --- | --- |
|   | a.  | Strategic management |
|   | b.  | Tactical management |
|   | c.  | Operations management |
|   | d.  | Operations and business event processing |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:38 AM |

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| 87. The \_\_\_\_ manager may be more concerned with accuracy than with timeliness.

|  |  |  |
| --- | --- | --- |
|   | a.  | strategic |
|   | b.  | tactical |
|   | c.  | operations |
|   | d.  | all of the choices are correct |

|  |  |
| --- | --- |
| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 3:38 AM |
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| 88. The central repository for all the data related to the enterprise’s business activities and resources.

|  |  |  |
| --- | --- | --- |
|   | a.  | information system |
|   | b.  | management information system |
|   | c.  | enterprise database |
|   | d.  | strategic planning |

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| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 89. E-business does not include

|  |  |  |
| --- | --- | --- |
|   | a.  | business processes between individuals and organizations |
|   | b.  | electronic networks |
|   | c.  | ERP systems |
|   | d.  | interaction between back-office and front-office processes |

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| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:41 AM |

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| 90. Enterprise systems

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|   | a.  | integrate back-office and front-office processes |
|   | b.  | can include ERP systems |
|   | c.  | have become fairly easy to implement |
|   | d.  | facilitate business processes between organizations |

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| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 91. Which of the following statements is false?

|  |  |  |
| --- | --- | --- |
|   | a.  | Strategic planning is relatively unstructured. |
|   | b.  | Strategic planning uses much information from outside the firm. |
|   | c.  | Tactical management focuses on relevant operations units and uses some external information. |
|   | d.  | Tactical management uses the most detailed and accurate information. |

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| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:44 AM |

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| 92. Generally, which of the following is NOT one of the three roles an accountant typically fills in relation to the AIS?

|  |  |  |
| --- | --- | --- |
|   | a.  | designer |
|   | b.  | programmer |
|   | c.  | user |
|   | d.  | auditor |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 93. Which of the following questions might the accountant answer in the design of the AIS?

|  |  |  |
| --- | --- | --- |
|   | a.  | what will be recorded |
|   | b.  | what controls are necessary |
|   | c.  | what reports will be produced |
|   | d.  | all of the choices are correct |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:47 AM |

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| 94. Which of the following is an element of the operations process?

|  |  |  |
| --- | --- | --- |
|   | a.  | production |
|   | b.  | planning |
|   | c.  | controlling |
|   | d.  | decision making |

|  |  |
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| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:48 AM |

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| 95. Which of the following is one of the three most prominent management activities?

|  |  |  |
| --- | --- | --- |
|   | a.  | production |
|   | b.  | finance |
|   | c.  | marketing |
|   | d.  | planning |

|  |  |
| --- | --- |
| *ANSWER:* | d |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:49 AM |

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| 96. Accounting is an activity of the

|  |  |  |
| --- | --- | --- |
|   | a.  | management process |
|   | b.  | operations process |
|   | c.  | information process |
|   | d.  | organization process |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:50 AM |

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| 97. Decision making is an activity of the

|  |  |  |
| --- | --- | --- |
|   | a.  | management process |
|   | b.  | operations process |
|   | c.  | information process |
|   | d.  | organization process |

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| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:52 AM |

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| 98. Data are

|  |  |  |
| --- | --- | --- |
|   | a.  | free of error and complete |
|   | b.  | facts and figures in raw form |
|   | c.  | useful to the decision maker |
|   | d.  | of value to the decision maker |

|  |  |
| --- | --- |
| *ANSWER:* | b |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:54 AM |

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| 99. Information is

|  |  |  |
| --- | --- | --- |
|   | a.  | the measurement of objects and events |
|   | b.  | facts and figures in raw form |
|   | c.  | useful to the decision maker |
|   | d.  | lacking in effectiveness |

|  |  |
| --- | --- |
| *ANSWER:* | c |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 3:55 AM |

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| 100. AICPA states that information technologies are

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| --- | --- | --- |
|   | a.  | affecting the way in which organizations operate |
|   | b.  | changing the nature and economies of accounting activity |
|   | c.  | changing the competitive environment in which accountants operate |
|   | d.  | all of the choices are correct |

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| *ANSWER:* | a |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Multiple Choice |
| *HAS VARIABLES:* | False |
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| 101. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are the three themes of the textbook.

|  |  |
| --- | --- |
| *ANSWER:* | Enterprise systems, e-business, internal controlEnterprise systems, internal control, e-businessInternal control, enterprise systems, e-businessInternal control, e-business, enterprise systemsE-business, enterprise systems, internal controlE-business, internal control, enterprise systems |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 4:01 AM |

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| 102. The \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Act of 2002 changed the daily work of financial accountants, auditors, and others.

|  |  |
| --- | --- |
| *ANSWER:* | Sarbanes-Oxley |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 103. A(n) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a set of independent elements that together accomplish specific objectives.

|  |  |
| --- | --- |
| *ANSWER:* | system |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 104. Each part of a system is known as a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | subsystem |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 105. A system’s \_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_ depends on its type—natural, biological, or man-made—and on the particular system.

|  |  |
| --- | --- |
| *ANSWER:* | central objectives |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 106. Software packages that can be used for the core systems necessary to support enterprise systems are called \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | enterprise resource planning (ERP) systemsenterprise resource planning systemsERP systems |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 107. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the application of electronic networks (including the Internet) to undertake business processes between individuals and organizations.

|  |  |
| --- | --- |
| *ANSWER:* | E-business |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 4:06 AM |

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| 108. \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_ is a process put in place by an entity’s board of directors, management, and other personnel and designed to provide reasonable assurance regarding achieving objectives in the following categories: efficiency and effectiveness of operations, reliability of reporting, and compliance with applicable laws and regulations.

|  |  |
| --- | --- |
| *ANSWER:* | Internal control |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 109. The \_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ units of large and small public accounting firms have accounted for a significant percentage of the firms’ business and were growing faster than the accounting, auditing, and tax portions of their businesses.

|  |  |
| --- | --- |
| *ANSWER:* | business consulting |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 110. Hiring employees, purchasing inventory, and collecting cash from customers are all components of \_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | business operations |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 111. The three logical components of a business process are the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ process, the \_\_\_\_\_\_\_\_\_\_\_\_ process, and the \_\_\_\_\_\_\_\_\_\_\_\_process.

|  |  |
| --- | --- |
| *ANSWER:* | management, operations, informationmanagement, information, operationsinformation, management, operationsinformation, operations, managementoperations, information, managementoperations, management, information |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 112. Historically, the accountant has performed a(n) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ function to determine the reliability of financial information presented in printed financial statements.

|  |  |
| --- | --- |
| *ANSWER:* | attest |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 113. A(n) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ system generally consists of both computerized and manual components established to collect, store, and manage data and to provide output information to users.

|  |  |
| --- | --- |
| *ANSWER:* | informationmanagement information |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 114. The \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a man-made system consisting of the people, equipment, organization, policies, and procedures whose objective is to accomplish the work of the organization.

|  |  |
| --- | --- |
| *ANSWER:* | operations process |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 115. To present the results of their endeavors effectively, accountants must possess strong \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | oral and written communication skills |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 116. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ decisions are those for which all three decision phases (intelligence, design, and choice) are relatively routine or repetitive.

|  |  |
| --- | --- |
| *ANSWER:* | Structured |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 117. A(n) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is designed to collect, process, and report information related to financial transactions.

|  |  |
| --- | --- |
| *ANSWER:* | accounting information system (AIS)accounting information systemAIS |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 118. Input, processing, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, and users are included in a functional model of an information system.

|  |  |
| --- | --- |
| *ANSWER:* | output |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 119. The highest level of management activity and the one with the broadest scope is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ management.

|  |  |
| --- | --- |
| *ANSWER:* | strategic |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 120. In the management hierarchy, the level that lies between strategic management and operations management is called \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ management.

|  |  |
| --- | --- |
| *ANSWER:* | tactical |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 121. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is data presented in a form that is useful in a decision-making activity.

|  |  |
| --- | --- |
| *ANSWER:* | information |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 122. Facts or figures in raw form are referred to as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | data |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 123. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ enables users to perceive the information’s significance.

|  |  |
| --- | --- |
| *ANSWER:* | Understandability |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 124. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is an information quality that can be expanded into validity, accuracy, and completeness.

|  |  |
| --- | --- |
| *ANSWER:* | Integrity |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 125. The \_\_\_\_\_\_\_\_\_\_ of information must be evaluated in relation to the purpose to be served (decision making).

|  |  |
| --- | --- |
| *ANSWER:* | effectiveness |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 126. Information that is capable of making a difference in a decision of a user is said to possess the quality of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | relevance |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 127. Information that is available before it loses its capacity to influence a user’s decision possesses the quality of \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | timeliness |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 128. Information that improves a decision maker’s ability to predict, confirm, or correct earlier expectations has the quality known as \_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | feedback valuepredictive value |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 129. The quality of information when there is a high degree of consensus about the information among independent measurers using the same measurement methods is referred to as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | verifiability |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 130. Information that is objective is said to possess \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | neutralityfreedom from bias |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 131. Information that enables users to compare the same object or event collected at two points in time is referred to as information that is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | consistent |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| *DATE MODIFIED:* | 9/20/2017 4:19 AM |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 132. The quality of information that enables users to identify similarities and differences in two pieces of information is referred to as \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | comparability |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 133. A \_\_\_\_\_\_\_\_ is a tool designed to help you analyze a situation and relate processes to desired results.

|  |  |
| --- | --- |
| *ANSWER:* | matrix |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 4:20 AM |
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| 134. Section \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of the Sarbanes-Oxley Act of 2002 requires auditors to report on about the effectiveness of the organizations’ systems of internal control.

|  |  |
| --- | --- |
| *ANSWER:* | 404 |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 4:20 AM |
| *DATE MODIFIED:* | 9/20/2017 4:21 AM |

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| 135. Section \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of the Sarbanes-Oxley Act of 2002 requires management to identify, document, and evaluate significant internal controls.

|  |  |
| --- | --- |
| *ANSWER:* | 404 |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 136. Section \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ of the Sarbanes-Oxley Act of 2002 requires disclosure to the public on a rapid and current basis of material changes in an organization’s financial condition.

|  |  |
| --- | --- |
| *ANSWER:* | 409 |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 137. The \_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is a man-made system consisting of the people, authority, organization, policies, and procedures whose objective is to plan and control the operations of the organization.

|  |  |
| --- | --- |
| *ANSWER:* | management process |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 138. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is data presented in a form that is useful in a decision-making activity.

|  |  |
| --- | --- |
| *ANSWER:* | Information |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 139. Information about actual authorized events and objects has \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | validity |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 4:23 AM |
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| 140. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the correspondence or agreement between the information and the actual events or objects that the information represents.

|  |  |
| --- | --- |
| *ANSWER:* | Accuracy |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 141. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is the degree to which information includes data about every relevant object or event necessary to make a decision and includes that information only once.

|  |  |
| --- | --- |
| *ANSWER:* | Completeness |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 142. In the three-step decision-making process, searching the environment for conditions calling for a decision is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | intelligence |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 4:25 AM |
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| 143. In the three-step decision-making process, inventing, developing, and analyzing possible courses of action is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | design |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 144. In the three-step decision-making process, selecting a course of action is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | choice |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 145. The central repository for all the data related to the enterprise is known as the enterprise \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.

|  |  |
| --- | --- |
| *ANSWER:* | database |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 5:02 AM |
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| 146. As a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_of an AIS, the accountant brings knowledge of principles, IS techniques, and systems development methods.

|  |  |
| --- | --- |
| *ANSWER:* | designer |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| 147. As a/an\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, the accountant may also be called on to participate in the AIS design process.

|  |  |
| --- | --- |
| *ANSWER:* | user |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 5:03 AM |
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| 148. As internal and external auditors, accountants\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ the AIS.

|  |  |
| --- | --- |
| *ANSWER:* | audit |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 5:03 AM |
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| 149. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ are interested in the reliability of the accounting data and of the reports produced by the system.

|  |  |
| --- | --- |
| *ANSWER:* | Auditors |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
| *DATE CREATED:* | 9/20/2017 5:04 AM |
| *DATE MODIFIED:* | 9/20/2017 5:04 AM |

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| 150. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ accountants collect and analyze accounting data to support criminal or civil legal issues.

|  |  |
| --- | --- |
| *ANSWER:* | Forensic |
| *POINTS:* | 1 |
| *QUESTION TYPE:* | Completion |
| *HAS VARIABLES:* | False |
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 151. The following is a list of 10 information qualities:​

|  |
| --- |
| **Terms and concepts:** |
| A. | Understandability | F. | Validity |
| B. | Relevance | G. | Comparability |
| C. | Timeliness | H. | Consistency |
| D. | Predictive value | I. | Accuracy |
| E. | Verifiability | J. | Completeness |

​**Required:**Listed below are 10 descriptions of a term or concept. On the blank line to the left of each number, insert the capital letter from the list above of the term or concept that corresponds to the statement. A letter should be used only once.​

|  |  |
| --- | --- |
| Answers | **DESCRIPTIONS** |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 1. | Information must enable users to identify similarities and differences in two pieces of information. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 2. | Information must be in a language understood by the decision maker. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 3. | Information must be capable of making a difference in a decision-making situation. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 4. | Information can be used to compare between the same object or event collected at two points in time. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 5. | Information must have a high degree of consensus about the information among independent measurers using the same measurement methods. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 6. | Information must improve a decision maker’s capacity to predict, confirm, or correct earlier expectations. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 7. | Information that is about the actual authorized events and objects. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 8. | Information includes data about every relevant object or event necessary to make a decision and includes that information only once. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 9. | Information has to correspond to the actual events or objects that the information represents. |
| ​ | ​ | ​ |
| \_\_\_\_\_ | 10. | Information that is available to a decision maker before it loses its capacity to influence a decision. |

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| *ANSWER:* |

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| 6. | D |
| 7. | F |
| 8. | J |
| 9. | I |
| 10. | C |

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| *POINTS:* | 1 |
| *QUESTION TYPE:* | Objective Short Answer |
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| 152. Describe the activities performed and information used by each of the following levels in the management structure:

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| a. | Strategic management |
| b. | Tactical management |
| c. | Operations management |

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| *ANSWER:* | Suggested answer:

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| a. | Strategic management requires information to assess the environment and to project future events and conditions. Such information is even more summarized, broader in scope, and comes from outside the organization more than does the information used by tactical management. To be useful to division managers, chief financial officers (CFOs), and chief executive officers (CEOs), information must relate to longer time periods, be sufficiently broad in scope, and be summarized to provide a means for judging the long-term effectiveness of management policies. External financial statements, annual sales reports, and division income statements are but a few examples of strategic-level information. |
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| b. | Tactical management requires information that focuses on relevant operational units and is more summarized, broader in scope, and need not be as accurate as the information used by operations management. Some external information may be required. For example, a warehousing and distribution manager might want information about the timeliness of shipments each month. |
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| c. | Information useful to operations management personnel is often an aggregate of data related to several business events. For example, a report summarizing shipments made each day might be useful to the shipping manager. At the operations management level, supervisors use this type of information to monitor the daily functioning of their operating units. The vertical information useful to operations management is a summarized and tailored version of the information that flows horizontally. |

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| *QUESTION TYPE:* | Essay |
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| 153. Describe the three roles that an accountant can play in the AIS?

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| *ANSWER:* | The three roles the accountant can play in the AIS are designer, user, and auditor.​The accountant is a designer of the AIS who brings knowledge of accounting principles, auditing principles, information systems techniques, and systems development methods.​The accountant is also a user of the AIS and will provide feedback on how well the system works, how easy or difficult it is to use, and on what items can be changed or improved from a user perspective. The accountant performs a number of functions within the organization such as controller, treasurer, financial analyst, all of which are users of the AIS. Accountants, as users of the system can also be effective in the design process because of the functions they perform.​As internal and external auditors, accountants audit the AIS or provide assurance services about internal control or other items discussed in the chapter. Auditors are interested in the reliability of accounting data and of the reports produced by the system. They may test the system’s controls, assess the system’s efficiency and effectiveness, and participate in the system design process. The auditor must possess knowledge of internal controls, systems development techniques, technology and the design and operation of the AIS to be effective. |
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| *QUESTION TYPE:* | Essay |
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| 154. Discuss 5 of the 10 items that comprise the components of the study of AIS in this text.

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| *ANSWER:* | The 10 components of the study of AIS are depicted in Figure 1.1. A detailed description of these components may be found in the chapter. Here is a brief summary of the detailed descriptions:

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| □ | **Technology.** Technological developments have a profound effect on information systems; enterprise systems, ERP systems, e-business, databases, and intelligent systems are but a few examples. Technology provides the foundation on which AIS and business operations rest, and knowledge of technology is critically important to your understanding of the AIS discipline. |
| □ | **Databases.** To perform analysis, to prepare information for management decision making, and to audit a firm’s financial records, an accountant must be able to access and use data from public and private databases. |
| □ | **Reporting.** To design reports generated by an information system, the accountant must know what outputs are required or are desirable. These reports often support management decisions as well as fulfill certain reporting obligations. GAAP-based financial statements are but one example of reporting that will be considered in our study of AIS. |
| □ | **Control.** Traditionally, accountants have been experts on controlling business processes. As a practicing accountant, you will probably spend much of your time providing such expertise. You must develop an understanding of control that is specific to the situation at hand, yet is adaptable for the future. |
| □ | **Business operations.** Organizations engage in activities or operations, such as hiring employees, purchasing inventory, and collecting cash from customers. AIS operates in concert with these business operations. Many AIS inputs are prepared by operating departments (the *action* or *work* centers of the organization) and many AIS outputs are used to manage these operations. Therefore, we must analyze and manage an AIS in light of the work being performed by the organization. |
| □ | **Events processing.** As organizations undertake their business operations, events, such as sales and purchases, occur. Data about these events must be captured and recorded to mirror and monitor the business operations. The events have operational and AIS aspects (i.e., some do not have a direct accounting impact, and some are accounting “transactions” that result in entries in the general ledger). To design and use the AIS, an accountant must know what event data are processed and how they are processed. |
| □ | **Management decision making.** The information used for a decision must be tailored to the type of decision under consideration. Furthermore, the information is more useful if it recognizes the personal management styles and preferences of the decision maker. |
| □ | **Systems development and operation.** The information systems that process business events and provide information for management decision making must be designed, implemented, and effectively operated. An accountant often participates in systems development projects as a user or business process owner contributing requests for certain functions or an auditor advancing controls for the new system. Choosing the data for a report, designing that report, and configuring an enterprise system are examples of systems development tasks that can be accomplished by an accountant. |
| □ | **Communications.** To present the results of their endeavors effectively, accountants must possess strong oral and written communication skills. Throughout this course, you will be required to evaluate alternatives, to choose a solution, and to defend your choice. Technical knowledge alone won’t be enough for the last task. |
| □ | **Accounting and auditing principles.** To design and operate the accounting system, an accountant must know the proper accounting procedures and must understand the audits to which the accounting information will be subjected. |

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| 155. The effectiveness of information can be measured in many ways. Discuss five of these ways.

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| *ANSWER:* | Answers will differ and should include five of the following: understandability, relevance (or reliability), timeliness (or availability), predictive value, feedback value, verifiability, neutrality (or freedom from bias), comparability, consistency, and integrity (or validity, accuracy, and completeness).​**Understandability** enables users to perceive the information’s significance.​Information has **relevance** when it is capable of making a difference in a decision-making situation by reducing uncertainty or increasing knowledge for that particular decision.​Information that is available to a decision maker before it loses its capacity to influence a decision has **timeliness.**​**Predictive value** and feedback value improve a decision maker’s capacity to predict, confirm, or correct earlier expectations.​If there is a high degree of consensus about the information among independent measurers using the same measurement methods, the information has **verifiability**.​**Neutrality** or **freedom from bias** means that the information is objective.​**Comparability** is the information quality that enables users to identify similarities and differences in two pieces of information.​If you can compare information about the same object or event collected at two points in time, the information is **consistent**.​Information about actual authorized events and objects has **validity**.​**Accuracy** is the correspondence or agreement between the information and the actual events or objects that the information represents.​**Completeness** is the degree to which information includes data about every relevant object or event necessary to make a decision and includes that information only once. |
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| 156. Explain two of the ways in which conflict among the information qualities may arise. Provide an example for each way.

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| *ANSWER:* | Answers will differ, but could include the following:​Simultaneously achieving a maximum level for all the qualities of information is virtually impossible. In fact, for some of the qualities, an increased level of one generally requires a reduced level of another.​In one instance, obtaining complete information for a decision may require delaying use of the information until all events related to the decision have taken place. That delay may sacrifice the timeliness of the information. For example, to determine all the merchandise shipments made in November, an organization may have to wait until several days into December to make sure that all shipments get posted.​To obtain accurate information, you may carefully and methodically prepare the information, thus sacrificing the timeliness of the information. For example, to ensure the accuracy of a customer invoice, billing clerks might check the invoice for accuracy several times and then get their supervisor to initial the invoice, indicating that the supervisor also has checked the invoice for accuracy. These procedures certainly delay the mailing of the invoice. |
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